Accessibility Guide

Seabreeze Hotels is a fictional company created for a software demonstration.

We want every guest to be comfortable. This guide describes each property honestly, including its limits, so that you can choose the right one.

Harbor View

Rooms

Harbor View has 8 accessible rooms with roll-in showers, grab rails and lowered wardrobes. All doors are at least 90 cm wide. Rooms 104, 106 and 108 connect to a standard room for a companion.

Getting Around

Step-free access is available throughout the hotel, and elevators reach every floor. The rooftop pool has a pool hoist, which staff operate on request between 09:00 and 18:00.

Parking and Transport

Six accessible parking bays are on level minus one, next to the elevators. The airport shuttle has a wheelchair lift, which must be booked at least 24 hours in advance.

Dining

Braille menus are available at the Anchor restaurant. Harbor View is the only property that has them.

Old Town

Rooms

Old Town has 2 accessible rooms on the ground floor of the west wing. Their doors are 80 cm wide, which is too narrow for some wider wheelchairs. Their bathrooms have walk-in showers

with a small 2 cm lip, so they are not fully roll-in.

Getting Around

The west wing has one elevator. The east wing has no elevator and is reached by stairs only, because it is a protected historic building. The bar is on the ground floor and has step-free access.

Parking

Old Town has no accessible parking. Blue badge holders may stop outside the hotel for up to 30 minutes, and staff will help with luggage. The Rope Walk Garage has 4 accessible bays.

Dune Retreat

Villas

Villas 3, 7, 14 and 22 are accessible, with ramps and roll-in showers. Doors are 90 cm wide.

Getting Around

A boardwalk leads from the accessible villas to the main beach. A beach wheelchair is free of charge and must be reserved at least 48 hours in advance. Golf carts with a rear ramp are available on request at reception.

The outdoor pool has steps only and has no hoist.

Reaching the Island

The ferry has a step-free ramp and a lift between decks. Please tell the ferry office about wheelchair users 24 hours before you travel.

Services at All Properties

Hearing and Vision

Hearing kits with a visual alarm and a vibrating pillow pad are free on request. Large-print room guides are available at every reception.

Service Animals

Trained service animals are welcome at every property. See the Pets Policy for details.

Medical Equipment

We can store medication in a refrigerator at any property. Mobility scooters can be charged in all accessible rooms.

How to Request Assistance

Please send us your needs at least 72 hours before arrival, at access@seabreeze.example or on +1 555 0142. Assistance is free of charge.